

TEXAS HEALTH AND HUMAN SERVICES COMMISSION  
P O BOX 149029  
AUSTIN, TEXAS 78714-9029



**Case # number:**

**Date:**

**Phone:** 2-1-1

or for out of state callers,  
call 1-877-541-7905. After  
you pick a language, press 2.

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**You chose to view your notices on your YourTexasBenefits.com instead of getting them in the mail.**

When a notice is posted to your account, we will let you know by sending a text message or an email, depending on what you picked.

To view the notices, log in to YourTexasBenefits.com and go to "Letters and Forms." Not all notices will be on YourTexasBenefits.com. You may still get some in the mail.

**To go back to getting all your notices in the mail, you can:**

Log in to your account on YourTexasBenefits.com and go to "Manage Messages."

Call 2-1-1 or 1-877-541-7905 (after you pick a language, press 2). Call Monday to Friday, 8 a.m. and 6 p.m.

or

Go to an HHSC benefits office: Offices are open Monday to Friday, 8 a.m. to 5 p.m. To find an office, you can either: (a) go to YourTexasBenefits.com and click on "Find an office," or (b) call 2-1-1 or 1-877-541-7905 (after you pick a language, press 1).